

Client Testimonials

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University Federal Credit Union

Employee Survey

Our Project Manager is excellent and I requested to work with her for the 3rd year in a row. She is always there and willing to provide the reports I need. Service is always timely and complete. Keep doing the great work that you all do!

VP Leadership / OD / HR

Transcend Services, Inc.

Employee Survey

Infosurv took the time to understand our unique employee population, had a well organized project plan and executed it flawlessly! Thank you for a great experience!

VP Human Resources

United Electronics Co. (eXtra)

Employee Survey

Infosurv understands our needs & every time they work with us very closely to meet them. Persons are very great & supportive, service is excellent, they always stand to meet all questions & upcoming requirements. With Infosurv we feel trust & confidence

H.R. Coordinator

Monterey Bay Aquarium Research

Employee Survey

Very helpful and responsive representatives, excellent suggestions for improving the questions on our staff satisfaction survey, timely completion of milestones. It was a pleasure working with you.

Information Systems Supervisor

High Performance Technologies, Inc.

Customer Survey

Prompt attention to requests & insightful analysis of responses. I love the real-time tracking tool. I appreciate your quick responses to questions & your willingness to tailor findings to our needs.

Public Communications Liaison

Wärtsilä Defense

Customer Survey

The Infosurv team always does a great job of tailoring our survey to our needs. The reports were easy to understand & the data was compiled in ways which helped us identify areas to concentrate on for improvement. This has become a valuable tool for determining how we can better satisfy our customers.

Quality Manager

Johnson & Johnson

Market Research Survey

Extraordinary product and great support. Very grateful for you service and support.

SFE Analyst

LXE

Customer Survey

The service is excellent and the personnel I work with are great. No request is out of the question and usually can be accommodated within the current budget and in a reasonable timeframe. Very responsive team and easy company to work with. Enjoy our partnership.

Director, Customer Service

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RSA Security

Market Research Survey

Very smart people working on the project-- they provided great insight and brought experience to the project. Sales person was very prompt and the team was able to respond quickly to the changing project requirements.

Senior Manager

Quinault Beach Resort and Casino

Employee Survey

Infosurv worked with me to meet the needs of my company's survey. They were flexible and even pushed up the date of the final report so we could present it at our monthly board meeting. All Infosurv personnel were very friendly and helpful.

HR Manager

Monterey Bay Aquarium

Employee Survey

We had an excellent experience this year with Infosurv. I enjoyed working with our PM, Chet Bertolli – he was very detailed, and quick to respond to anything I requested. The reports we asked for were complete and delivered on time. I would enjoy working with our PM again the next time we conduct our survey. Thank you!

Senior Employee Relations Specialist

Valerie LaSusa

Employee Survey

I find Infosurv's feedback and thoughtfulness regarding survey question formulation very helpful. I appreciate the expertise and professionalism that Infosurv brings to the survey development experience. Infosurv's staff is very responsive in terms of accommodating specific questions and requests and that is very important. Specifically L. Moore and B. Jones did a great job on this research project; the client was very pleased with the survey and results. Thank you again -- it was a pleasure working with Infosurv.

Strategic Marketing Consultant

800 Response

Market Research Survey

The Infosurv team stuck to the timeline in respect to their deliverables, provided expertise & guidance on survey formatting and question phrasing, and also delivered our study results in a timely manner.

PR Specialist/Marketing

Charlotte-Mecklenburg Schools

Customer Survey

The attention to detail during the planning phase of a small pilot was exceptional. Further, a number of strategies were implemented proactively to ensure a smooth survey administration. Finally, and most importantly, the data we needed to collect was provided in an easy-to-use format and on time.

Senior Research and Evaluation Analyst

Overeaters Anonymous, Inc.

Member Survey

Great attention from project rep, quick response time, help with questions, affordable price, quick and accurate data analysis.

Managing Director

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Hancock Lumber

Employee Survey

Strong sales presentation, followed by professional survey development, commitment to timelines set and comprehensive reporting. Carl and Scott were good listeners and responsive to my feedback and requests. Chet kept the project on track. Thank you.

Director
Human Resources

Transocean

Employee Survey

I have worked with our Project Manager for 2 years now and look forward to working with him again next year. He is always professional and available to assist with any questions/ comments.

Senior Manager,
Internal Controls

Innerwork Company

Customer Survey

Scott worked with us to handle a budget-constrained client; and our Project Manager and her team were always prompt with a response. Also, the quality and care in which we were handled is always a strength of our Project Manager, her team, and Scott. Also, as a vendor, I personally appreciate the ego-lessness of subsuming your brand as we managed the account under our trademark. This makes a difference in client perception and allows us / you to avoid "frisky" clients who may try to end-run the prime contractor, "just because".

President

Hobsons

Employee Survey

We gave Infosurv a very tight deadline to produce our survey and subsequently turn around the results. Infosurv was very helpful in keeping the survey timeline in tact. In addition, Infosurv was able to incorporate our global audience and use past questions from other surveys to make this years survey all encompassing of the different regions. Infosurv was also able to use past survey results for comparison purposes which was incredibly helpful. Our Project Manager did a good job at fielding our questions and providing us with additional reports based on different requests from our Executive Board members and was timely about the additional requests. This is the second year that we have used Infosurv and I am confident that we will continue to do so in the future.

HR Generalist

Choice Hotels International

Employee Survey

We've worked through a lot over the last year and have come a long way with our engagement survey and online portal. We're still continuing to finess our process and the tools, but I'm pleased with our progress. Our Project Manager and Analyst have been a pleasure to work with and are truly focused on the customer experience.

Senior Director,
Org. Development

Associated Hygienic Products

Employee Survey

Very customer focused. Met our needs and time lines. Structured results around specific requests and our Project Manager is very professional.

Senior HR
Generalist

Atlanta Housing Authority

Customer Survey

The customer service has been excellent. I made several requests and every request was satisfied. If I am selected to manage this project next year for my client I am returning to Infosurv!!

Special Services
Director

Client Testimonials

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**CAMPUS
FEDERAL**



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Beech-Nut Nutrition

Market Research Survey

Infosurv is an efficient and reliable source of data for our company. They have been able to service a broad range of research needs while always remaining flexible, cost effective, and most importantly lightning fast. They are a trusted partner for us. Keep up the good work!

Manager of Innovation

Intelligence Foundry

Market Research Survey

Team was very responsive to every inquiry and reports were top notch. Carl and Scott were a super team to work with along with everyone else.

Owner

FedTech Services

Customer Survey

Our survey window was 30 days and we received our results the immediately upon completion. Great service. Your process is straight forward and not too difficult, but still, having a PM as helpful and knowledgeable as Christian really minimized our stress. His efforts made this task easy. Thank you.

Director of Special Projects

Palmetto GBA

Customer Survey

We received frequent updates, all deliverables were on time or early, and Infosurv was very responsive to our questions regarding the survey results. Infosurv was VERY responsive when responding to our questions regarding the final report and make modifications as requested.

AVP

Campus Federal Credit Union

Employee Survey

The team we worked with kept the time line we decided on and was always in contact with us. They also assisted in providing additional information upon request and complied with a few requests we had in the distribution of emails.

AVP Human Resources

Clearwire

Employee Survey

A great customer experience! The flexibility and speed of response from the account manager, as well as the quality of the reports and reporting.

Manager, Learning & Org. Development

Datatel

Market Research Survey

The time line for the survey we wanted to conduct was moved up by a whole month. Infosurv reacted to get it done.

Director

American Medical Group Association

Customer Survey

Once the survey began, everything went flawlessly and the final data were delivered to me in a very timely manner.

Program Manager